



## **MODERN SLAVERY AND HUMAN TRAFFICKING STATEMENT FLIGHT CENTRE (UK) LIMITED**

### **Introduction**

This statement sets out the steps that Flight Centre (UK) Limited has taken to prevent modern slavery and human trafficking in its business and supply chains.

Modern slavery is an overarching term encompassing forced labour, child labour, domestic servitude, bonded labour and human trafficking. The International Labour Organisation estimates that there are 21 million people in forced labour across the world. We recognise that no industry is immune to this shocking reality.

### **Our business**

Flight Centre (UK) Limited is part of the Flight Centre Travel Group, one of the world's largest travel agency groups. The Group has operations in 19 countries and a corporate travel management network that spans more than 90 countries. It employs more than 19,000 people globally and has a total of 2800 businesses.

Our purpose is "to open up the world for those who want to see". We work closely with a pool of preferred suppliers to develop and promote responsible and sustainable holiday and business travel options. Our business and our supply chains include tour operators, hotel and accommodation providers, airlines, cruise, coach, rail and car rental operators – and, in turn, all suppliers to these sectors.

We have adopted a risk-based approach to the assessment of our business and supply chains, which has involved taking geographical and functional factors into account in order to identify categories of supply that may present a higher risk of modern slavery.

### **Our values**

We are committed to responsible and sustainable travel and tourism, including the identification and prevention of all forms of modern slavery in our business and supply chains. Our people have a shared commitment to maintain the highest standards of personal and professional ethics, to comply with all relevant laws and regulations and to personify and represent Flight Centre's values in everything we do.

### **The steps we've taken**

- Code of Conduct – all employees are required to read and comply with Flight Centre's global Code of Conduct, which has been updated to include a description of modern slavery and human trafficking and which highlights key risk areas that employees are encouraged to monitor for signs of human rights violations.
- Supplier commitments – Flight Centre will not conduct business knowingly with anyone engaged in modern slavery or human trafficking or knowingly permit such conduct to be carried out in any of its supply chains. We have adapted our template supplier contracts to include anti-slavery and anti-human trafficking provisions to reflect this zero-tolerance position.
- Travelife – Flight Centre (UK) Limited has joined Travelife, an internationally-recognised sustainability certification programme, run by ABTA. Travelife audits hotel and accommodation providers on a range of sustainability matters, including compliance with labour practices and

human rights. Any hotel that is Gold certified by Travelife will have demonstrated compliance with these international standards.

We will continue to review, develop and promote our policies and practices next year and in following years to identify and mitigate risk areas for modern slavery and human trafficking in our business and supply chains.

### **Awareness and reporting**

We aim to make sure that our employees, subcontractors and suppliers understand Flight Centre's commitment to human rights and are able to identify and report indications of exploitation. In our Code of Conduct, employees are encouraged to raise any concerns they might have in relation to the treatment and working conditions of any person in our business or supply chains. Flight Centre also operates a whistle-blower resource to confidentially report issues.

We will continue our work in this area through internal training and external communication.

### **Endorsement**

This statement has been published pursuant to section 54 of the Modern Slavery Act 2015 (UK) for the financial year ending 30 June 2016.



*Chris Galanty*  
*Managing Director of Flight Centre Travel Group Europe & Africa*  
*for and on behalf of Flight Centre (UK) Limited*

*16 December 2016*