



## Flight Centre UK has been selected as a 'Great Place to Work'

Flight Centre UK has been recognised as one of this year's Best Workplaces in the UK, for the fourth year running. This accolade sees the company appearing at **number 19**, as revealed at the Great Place to Work® Awards Ceremony held at The Brewery, London.

Flight Centre UK is committed to ensuring its employees are happy through a range of benefits that promote a positive, productive and supportive workplace culture. Award nights, performance-related pay, travel discounts, in-house financial advisors and a flat structure where employees have access to leaders at any time, are just some of the benefits the company offers its employees.

Chris Galanty, Managing Director of Flight Centre UK, Ireland and South Africa, says, "We are thrilled to be recognised for the fourth consecutive year as a 'great place to work'. Two thirds of the final score for this award comes from an employee survey, so this achievement is a true reflection of our workplace culture and the camaraderie within our team.

"Our staff are undoubtedly our greatest asset and so we are committed to providing them with opportunities for career progression, including a structured and supportive leadership programme so each individual can take ownership of their personal and professional success.

"We are also going to continue our growth within the UK by opening new teams and Flagship stores, which offers our team exciting opportunities to gain new experiences and advance their career".

Flight Centre will continue to grow by opening new stores and up-staffing consultants. Specifically, they will be opening new Flagship stores in Monument and Aberdeen, with additional teams in Manchester, London's Waterloo, Angel Islington, Farringdon, Oxford, Birmingham, and Hove. These new high street locations known as mega-stores, super-stores and Flagship stores will have up to 10 teams across a range of their brands. The new positions not only creates more jobs but also encourages movement across the brands and more opportunities for advancement in their current roles.

From a leadership perspective, Flight Centre's aim is to identify and develop an infinite pool of exceptional leaders to future proof the continued growth and success of the company. They have a number of programmes in place to support the progression of their team, from Fast Track and the Emerging Leader Programme to their traditional six stage leadership pathway, which ensures their staff receive world-class training at every stage of their career.

Flight Centre provides a range of staff benefits including:

- Uncapped commission structure and business ownership scheme

- Discounted travel and fantastic incentives from the world's top travel providers
- Industry renowned social events and excellent company culture
- Exceptional career progression with worldwide opportunities
- Fast-track leadership programme to develop their future leaders
- Comprehensive induction, sales, product and leadership training
- Free and confidential financial advice from their in-house financial advisors
- Free health consultations, discounted fitness sessions and gym memberships
- Discounted physiotherapy, massage, reflexology, tax-free bikes and more
- Opportunity to take a three month sabbatical after five years.

Every year Great Place to Work® surveys some 6,000 organisations around the world representing around 10 million employees. They survey both employees and management to get a holistic view of the organisation's HR policies and practices and how these are perceived by employees.

**To find out more about current Flight Centre UK recruitment opportunities, visit [www.flightcentrecareers.co.uk](http://www.flightcentrecareers.co.uk)**

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## **EDITORS NOTES:**

### **About Flight Centre:**

Since opening its first store in 1995, Flight Centre ([www.flightcentre.co.uk](http://www.flightcentre.co.uk) / 0800 258 5773) has expanded to over 87 UK high street [locations](#) offering flight only, packages, tours and overland travel. In February 2014, Flight Centre was proud to be listed in *The Sunday Times* Top 100 Company for the 10th time, in May 2014, achieved 19 place in the Great Place to Work® UK listing and 22nd place in the Europe listing in 2013.

Flight Centre Group comprises 11 corporate and leisure brands and employs more than 1600 people in the UK and 15,000 globally.

Flight Centre UK is on track to grow their travel consultant numbers by 11% by June 2014 with 33 new teams across the retail and corporate brands.

Flight Centre is open seven days a week:

Customers can call from 7.00am – 11pm weekdays and 8am – 10pm weekends.

Working with over 85 airlines, Flight Centre offers the lowest airfares on the market, backed up by its Fly For Free price promise. If Flight Centre can't find a cheaper airfare in the same cabin, on the same scheduled flight, then customers can fly for free.

It provides free 24/7 Emergency Assistance Support and every customer benefits from a Dedicated Personal Travel Expert. ABTA and Atol protected.

## **About Great Place to Work®**

The Great Place to Work® Institute UK is part of the world's largest consultancy specialising in helping organisations build high trust, high engagement workplaces. Every year Great Place to Work® surveys some 6,000 organisations around the world representing around 10 million employees. This gives us unrivalled insight into what organisations across all sectors and cultures do that create engaged workforces and the issues and challenges they face along the way.

We run the Best Workplaces Programme which is the largest of its kind in the world. Unlike other organisations, we survey both employees and management to get a holistic view of the organisation's HR policies and practices and how these are perceived by employees.

When evaluating organisations we use two tools:

The Culture Audit© examines how management creates trust and engagement in the workplace through various policies, practices and initiatives. It consists of a series of open-ended questions across nine areas known to drive engagement – Hiring, Inspiring, Speaking, Listening, Thanking, Sharing, Developing, Caring and Celebrating.

The Trust Index© Survey measures the employee's perspective of how effective those HR and management efforts have been. The most essential measure of whether an organisation is a great workplace is whether employees say it is. That means two-thirds of our assessment is based on the confidential and anonymous feedback of employees that we receive through the employee survey.

The combined results of both the employee survey and the management audit determine whether or not an organisation is a great workplace and can be ranked as a Best Workplace.

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